

# FOURWAYS MALL FESTIVE ACTIVATION 2025

## INDEMNITY

Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM"), Creative Collective &/ or their respective directors, officers, employees &/ or suppliers will not be held liable for any losses or injuries sustained while at the event. Any person entering these premises are to adhere to the Event Rules & Regulations. All children to be supervised at all times. You are entering the event space & participating at your own risk.

## TERMS & CONDITIONS

1. The Fourways Mall Festive Activation is brought to you by Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") as well as Creative Collective ("The Promoter").
2. It is important that you understand and agree to these Terms & Conditions in order for you to participate in the Fourways Mall Festive Activation.
3. For the purposes of the Fourways Mall Festive Activation a "Participant is any natural person that participates in the campaign and/or competition, accepts the terms and conditions applicable to the Fourways Mall Festive Activation.
4. All standard Terms and Conditions of Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective apply to the Fourways Mall Festive Activation.
5. Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you, and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the Fourways Mall Festive Activation, you agree and understand that you will be bound by the amended terms and conditions.
6. Directors, members, partners, employees, agents or consultants of Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM"), and Creative Collective, or their sponsorship agency, spouses, life partners, parents, children, siblings, business partners or associates of such persons, are not eligible to participate in the Fourways Mall Festive Activation and therefore may not win any of the prizes.
8. Prizes are not refundable and cannot be exchanged.

9. Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective's decision is final.
10. The Fourways Mall Festive Activation will run from 10 to 23 December 2025 from 10:00am to 20:00pm Monday to Saturday and from 10:00 to 19:00 on Sundays. The activation will run from 10:00 to 14:00 on 24 December.
11. You understand that all information (including these terms and conditions) relating to the Fourways Mall Festive Activation which is published on any promotional or advertising material, or on the Fourways Mall Centre's website, at any time before or during the Promotional Period, will form part of the Terms & Conditions of entry.
12. Fourways Mall reserves the right to withdraw the Fourways Mall Festive Activation at any time before the Promotional Period is over, in its absolute and sole discretion, without notice to you.
13. This event might be photographed and filmed. By entering this area, you agree and acknowledge that you have been informed that you may be photographed and recorded as part of a release for commercial purposes in home video and/or any media now known of hereafter advised, and you hereby grant Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective The Promoter an irrevocable license in perpetuity throughout the universe, to use your likeness and voice to be included therein without compensation, credit or other considerations being made to you. If you do not wish to be photographed or recorded on these terms, kindly do not proceed to enter the promotional area.
14. If you are a winner, Fourways Mall may request your permission to publish your name and photograph, at no cost to you, for any advertising, promotional or marketing related activities. The winners and/or their partners will be given the opportunity to decline to the publication of their images and to participate in the Promoters' marketing material in so far as it relates to the Promotional Competition.
15. Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective shall not be liable for any claim resulting from the alteration or cancellation of the Campaign.
16. Prizes will be handed out while stocks last.
17. Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective will not be held liable in the event of late arrival of the competition prizes, loss, damage, or injury including consequential loss or damage that may be sustained as a direct or indirect result of the event.
18. Unsuccessful participants will have no claim or action whatsoever against Fourways Mall Managing Agent ("FMMA"), Moolman Group, Flanagan & Gerard, Excellerate Brand Management ("EBM") and Creative Collective as a result of participating in the campaign competitions.

19. For more information in respect to the competition and the prizes, please visit <https://fourwaysmall.com/> or the Fourways Mall's Facebook page.

## PHOTO NOTICE

We may capture photos, videos or recordings during the event for general promotional use. By entering the event area, you acknowledge that you may appear in this content. These images or recordings may be used across our media platforms. No payment will be provided for this usage.

## FOURWAYS MALL FESTIVE ACTIVATION – RULES & REGULATIONS

Welcome to the Fourways Mall Festive Activation! To ensure a safe, enjoyable, and memorable experience for all our guests, please take note of the following rules and guidelines:

### General Conduct

1. **Respect & Courtesy:** Please show kindness and respect towards fellow guests, children, facilitators, and staff at all times. Profanity, harassment, or unsafe, illegal, or offensive behaviour will not be tolerated.
2. **Supervision of Children:** All children must be accompanied and supervised by a responsible adult at all times. Children may not be left unattended in the activation area.
3. **Facilitator Authority:** Facilitators and event staff have the right to remove or refuse entry to any individual displaying disruptive, unsafe, or inappropriate behaviour. Their instructions must be followed at all times for safety and enjoyment of all.

### Health & Safety

4. **Sick Children:** For the well-being of all guests, facilitators reserve the right to refuse entry to any child or adult who appears to be sick or contagious.
5. **Trip Hazards & Obstructions:** Please do not leave shopping bags, prams, or trolleys in the area unattended. This creates trip hazards and blocks access routes.
6. **Safe Play:** Guests are requested not to climb on tables, furniture, or décor installations.
7. **Throwing Objects:** Throwing or misusing any items within the activation is strictly prohibited.
8. **Event Materials:** Please do not dismantle, damage, or remove any décor or other participants' creations.

### **Personal Belongings**

9. **Valuables:** Guests are responsible for their personal belongings. Fourways Mall, its agents, or event organisers cannot be held liable for lost, stolen, or damaged items.

### **Food & Beverages**

10. **No Outside Food or Drink:** For hygiene and safety reasons, no outside food or drinks are permitted inside the activation area unless authorised for medical or infant purposes.

### **Event Materials & Take-Home Items**

11. **Event Property:** Unless specifically stated, event materials and props are for use within the activation area only and may not be taken home.
12. **Craft Items:** Only items explicitly designated as take-home crafts may be removed from the area.

### **Photography & Media**

13. **Media Consent:** By entering the event area, you consent to being photographed, filmed, or recorded. Such media may be used by Fourways Mall and its partners for promotional and archival purposes without compensation.
14. **Personal Photography:** Personal photography is welcome, provided it does not obstruct other guests, facilitators, or event operations.

### **Operational Rights**

15. **Admission Rights:** We reserve the right to deny admission or request that any person leave the activation area for non-compliance with these rules, unsafe or disruptive behaviour, or at our discretion to ensure safety, security, or order.

16. **Event Adjustments:** The organisers reserve the right, without prior notice, to change event operating hours, temporarily close the activation area, limit guest numbers, or cancel specific activities due to capacity limits, weather, maintenance, safety, or other operational requirements.
17. **Force Majeure:** In the event of unforeseen circumstances beyond our control (e.g., power failure, extreme weather, or safety risk), the event may be postponed, altered, or cancelled without liability.

### **Disclaimer**

18. **Liability:** Participation in this event is at your own risk. Fourways Mall, its management, and organisers will not be held responsible for any injury, loss, or damage incurred while participating in or attending the activation.
19. **Acceptance:** Entry into the activation area constitutes acceptance of these Rules & Regulations and all related Terms & Conditions.

## **1. SIGNAGE VERSION (Short, Visual & Friendly)**

### **Fourways Mall Festive Activation**

Please help us keep this space magical & safe for everyone!

### **Be Kind & Courteous**

Respect fellow guests & facilitators. No rude or unsafe behaviour.

### **Children Must Be Supervised**

All children must be accompanied by a responsible adult at all times.  
Children under 12 months (one year) receive free entry.

### **Time Slots**

Please arrive on time for your allocated time slot.  
Time slots are fixed — if you arrive late, you will only receive the remaining time.  
No refunds or rescheduling for late arrivals.

### **Refunds & Rescheduling**

All refunds or rescheduling must be done directly via [Quicket.co.za](https://www.quicket.co.za).

### **Queue Fairly**

Please queue patiently and follow staff directions.  
No queue-jumping — everyone's turn is important!

### **No Outside Food or Drinks**

For hygiene & safety reasons.

### **Keep Walkways Clear**

No shopping bags, trolleys, or prams left unattended — they can cause trip hazards.

### **Respect the Space**

- Don't climb on furniture or décor.
- Don't dismantle or take other children's creations.
- Only take home items marked "take-home."

### **Feeling Sick?**

For everyone's safety, sick or contagious guests may be refused entry.

### **Photos & Filming**

By entering, you consent to photography & filming for promotional use.

### **Safety First**

Facilitators' instructions must be followed at all times.  
Disruptive guests may be asked to leave.

### **Event Operations**

Monday to Saturday — 10–13 Dec, 15–20 Dec, 22–23 Dec 2025  
10:00–20:00


Sunday — 14 & 21 Dec 2025  
10:00–19:00

Wednesday — 24 Dec 2025  
10:00–14:00

Activities & times may change without notice due to capacity, weather, or safety reasons.

 **Personal Belongings**

Keep your valuables safe — organisers can't be held responsible for lost or stolen items.

 Thank you for spreading festive joy!  
T&Cs apply.